

Frequently Asked Questions

Q1 - I am getting errors when entering in the license key information, what can I do?

1. Make sure the received license key information is for your system's serial number. If it is not, you will need to request a new license key for your serial number.
2. Check the data you are entering in is exactly the same as what has been sent to you, for example you cannot use the default *LOCAL parameter for the serial number.
3. Check the expiry date being entered in is in the correct format for your system (i.e. MMDDYY or YYMMDD), the expiry date sent to you is in DDMMYY format.
4. If you are in the ADDLICENSE display and have received a message that the key is not valid you may need to exit from the display and prompt a new ADDLICENSE display to re-enter the correct details. Sometimes OS/400 will not accept the original display being altered.

Q2 - How can I request a new license key?

From the *noMAX scout GUI select 'HELP', then select 'Request License Key'.

Q3 - How can I check the files in my selected library are being replicated?

From the *noMAX scout GUI select the 'View By' Library option from the tool bar. Left click on the configuration name, left click on the library name, a list of Files being replicated will be displayed. If the file is not displayed then it is not being replicated, if it is required to be replicated go to question 6 below.

Q4 - How do I know if my Files are being Journalled and to which Journal?

Use the OS/400 command Display File Description (DSPFD), search for 'File is currently journalled' this will either be Yes or No. If Yes, directly below this field is the 'Current or last journal' this is the journal name and below this field is the library the journal resides in.

Q5 - Do I have to do any extra housekeeping jobs on my system after I have implemented the *noMAX scout software?

You will need to manage the Journal receivers on both the source and target systems. Journals can be set to *SYSTEM and delete *YES for receiver maintenance or you can change, save / delete journal receivers via schedule jobs or manually. Refer to the *noMAX scout Operations Guide (Appendix B) for more information on the journal housekeeping tasks that may be required to be performed.

Q6 - Can I start replicating on a new file after I have installed the *noMAX scout software?

Follow the steps below to add a new file to an existing *noMAX scout configuration:

1. Start journaling on the physical file using the OS/400 command Start Journal Physical File (STRJRNP) to the journal associated with the configuration
2. Check that the file is not in use on the source then save the file to tape or save file
3. End the target configuration from the *noMAX GUI, for more information refer to the *noMAX scout GUI guide
4. Restore the file from tape or save file onto the target (backup) system into the replicated library
5. In the *noMAX scout GUI change the View to 'Apply Group'
6. Click on the configuration name, the Apply Group name will be displayed
7. Right click on the Apply Group, select 'New Replication Definition', select 'File/Member', enter in the required parameters and set the Start Status to *SAVRST
8. Set the start point for this file to the save that was performed in step 2 above. In the *noMAX scout GUI right click on configuration name, select 'View Save Details', find the corresponding save entry in the left hand box then right click on the save detail entry and select 'Set Start Point'
9. Start the target configuration from the *noMAX GUI, for more information refer to the *noMAX scout GUI guide.

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Q7 - Can I add a new Library to the *noMAX scout configuration and if yes how?

Yes, additional libraries can be added to an existing *noMAX scout configuration.

To start replicating a library you will need to do the following.

1. Start journaling on all the objects. Use the *noMAX scout GUI tool 'Start Journaling Objects'. Refer to the *noMAX scout GUI Guide for more information
2. Check that the library is not in use or locked on the source system. NB: Save while active is supported, then save it to a save file or tape
3. End the target configuration from the *noMAX GUI, for more information refer to the *noMAX scout GUI guide
4. Restore the saved library onto the target (backup) system. NB: you must restore the library into an empty environment, do not restore the library over top of an old version
5. In the *noMAX scout GUI change the View to 'Apply Group'
6. Left click on the configuration name, the Apply Group name will be displayed
7. Right click on the Apply Group, select 'New Replication Definition', select 'Library', enter in the required parameters and set the Start Status to *SAVRST
8. Set the start point for the library to the save that was performed in step 2 above. In the *noMAX scout GUI right click on configuration name, select 'View Save Details', find the corresponding save entry in the left hand box then right click on the save detail entry and select 'Set Start Point'
9. Start the target configuration from the *noMAX GUI, for more information refer to the *noMAX scout GUI guide.

Q8 - How can I stop replicating a file?

Follow the steps below to stop replicating a file:

1. In the *noMAX scout GUI change the View to 'Library'
2. Left click on the configuration name and the libraries associated to this configuration will be displayed
3. Left click on the library where this file resides and all associated files for this library will be displayed
4. Locate the file name and click on it, the file entry will now be displayed in the right hand panel
5. Right click on the file entry in the right hand panel and select 'End Replication' then select OK. The file is now no longer being replicated.

Q9 - What would happen if I end journaling on a file that is being replicated?

Replication for this file will stop. The backup copy of this file will become out of synch with the production copy. If you require replication on this file again, follow the steps in question 6 above. Note this will include a manual resynch of the file from the source to the target (backup) system.

Q10 - With 1 apply group I have noticed a latency on the apply process. What can I do to improve this?

*noMAX scout is only licensed to allow a single Apply Group (update job) to run. If your environment produces more work than the single Apply Group can handle you will need to look into using one of the other *noMAX products that can provide multiple Apply Groups.

More information on the *noMAX products can be found on our website

WWW.MAXIMUMAVAILABILITY.COM

Q11 - How can I get the *noMAX scout documentation?

Click on this link to the [*noMAX scout document page](#)